



# CAUL Statistics Dashboard

In Alma Analytics

*Peta Hopkins, Manager Digital Library Services,  
Bond University*

QULOC ICT Working Party Webinar:  
Lightning Talks, Analytics trends, tools and uses

# CAUL statistics time again?



- Council of Australian University Libraries has been collecting statistics from member sites since 1953.
- Since 2005 these statistics have been available online
- Their purpose is for benchmarking and comparison so the definitions are important
- Libraries have to figure out how to generate the numbers from **various systems**, some of which had reporting functionality that was difficult to use.

What SQL did we use last year for that????

Hang on, let's see if I can find it in an email I sent you.

# What we wanted from Alma & its Analytics Dashboards

- Reduced time spent extracting statistics
- Minimised manual statistics recording
- Increased consistency of reporting from year to year
- To see what we reported in previous years easily
- Visibility at any time – no need to ask someone for a report to be run
- Re-use of selected reports/analyses in other dashboards



# Prior Preparation Prevents Poor Performance!

- Statistical categories established for reciprocal borrowers
- Analytics widgets & reports set up for data quality checking – make sure those reciprocal registrations included all the category data and correct user group



ULANZ Borrowers - Data Quality Check (Reciprocal User Group)

	First Name	Expiry Date	Creation Date	Days Difference	User Type	Home Institution
	Lynn	28-Feb-17	27-May-16		277 Reciprocal postgraduate	University of Technology, Sydney
	Stacey	28-Feb-17	17-Apr-16		317 Reciprocal undergraduate	Queensland University of Technology
	Heather-Jill	28-Feb-17	28-Apr-16		306 Reciprocal postgraduate	University of Queensland
	Hedda Kyle	28-Feb-17	09-Jun-16		264 Reciprocal postgraduate	Griffith University
	Paula	28-Feb-17	21-Dec-15		435 Reciprocal undergraduate	Griffith University
	Tanya	28-Feb-17	09-Apr-16		325	
	Karina	28-Feb-17	15-Jun-16		258 Reciprocal postgraduate	James Cook University
Jurke	Patrina	28-Feb-17	03-Apr-16		331 Reciprocal undergraduate	Charles Darwin University
	Gemma Jane	28-Feb-17	07-Apr-16		327 Reciprocal postgraduate	University of Queensland
	Kai Wang	28-Feb-17	21-Mar-16		344 Reciprocal postgraduate	RMIT University
	Blair	28-Feb-17	22-Mar-16		343 Reciprocal undergraduate	University of Queensland
	Craig Stuart	28-Feb-17	03-Jul-16		240 Reciprocal postgraduate	Griffith University
	Wynne	28-Feb-17	28-Mar-16		317 Reciprocal	University of New England

ULANZ Borrowers - Data Quality Check (R-Statistics C...

**No Results**  
The specified criteria didn't result in any data. This is often caused by applying filters

**Filters**

Statistical Category is equal to **RP, RS, RU**  
and User Group is not equal to / is not in **Reciprocal**

[Edit](#) - [Refresh](#)

# Emailed reports – another option



## **ULANZ Borrowers - Data Quality Check (Reciprocal User Group)**

Reciprocal accounts that have been updated in the last week.

Primary Identifier	First Name	Last Name	User Type	Home Institution	Expiry Date	Creation Date	Modification Date
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	Reciprocal undergraduate	Southern Cross University	28/08/2018	8/08/2017	8/08/2017

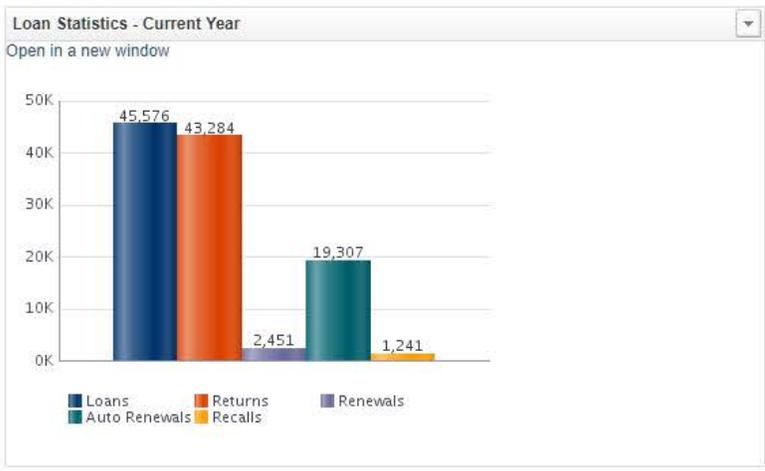
### Tasks

- Electronic resources - activation - unassigned (1)
- Order Lines with claims (343)
- Order Lines - waiting for renewal (267)
- Borrowing requests - New - with no partner - unassigned (4)
- Borrowing requests returned by patron - unassigned (2)
- Borrowing requests with active notes - unassigned (3)
- Lending requests failed locate - unassigned (2)
- Lending requests - Overdue - unassigned (2)

### Scheduled Jobs Status

Name	16/08	15/08	14/08	13/08	12/08
Acquisition	✓	✓	✓	✓	✓
Administration	-	-	-	-	-
Data services	✓	✓	✓	-	✓
Fulfillment	✓	✓	✓	✓	✓
Import	-	-	-	-	-
Publishing	✓	✓	✓	✓	✓
Repository	✓	✓	✓	✓	✓
Users	✓	✓	✓	✓	✓

### Notifications



### Inventory by Material Type

Open in a new window

Material Type	Number of Items
Book	101,338
Issue	14,130
DVD	9,325
Compact Disc	1,043
Video Game	914
CD-ROM	409
Equipment	374
Bound Issue	329
Audio cassette	294
Video cassette	195
Other	67
Blu-Ray	64
Computer Disk	25
Game	19
Blu-Ray And DVD	15
Kit	13
Thesis	5

### Primo Dashboard

## Library Search

Anywhere | Contains | Go

### Last Publishing Job Details

Starting Time: 16/08/2017 08:02:48 AEST  
 Status: Completed Successfully  
 Type: Incremental

### Publishing Jobs List



### Sandbox(es)

- sandbox01-ap.alma.exlibrisgroup.com of your institution (01/12/2014)

More info

### Useful Links

Open in a new window

- [Primo UI](#)
- [Old Primo UI](#)
- [Primo BO](#)
- [Salesforce](#)
- [Alma Sandbox](#)

### Expenditure by Library

Open in a new window

#### Expenditure - Current Year

# Putting it all together



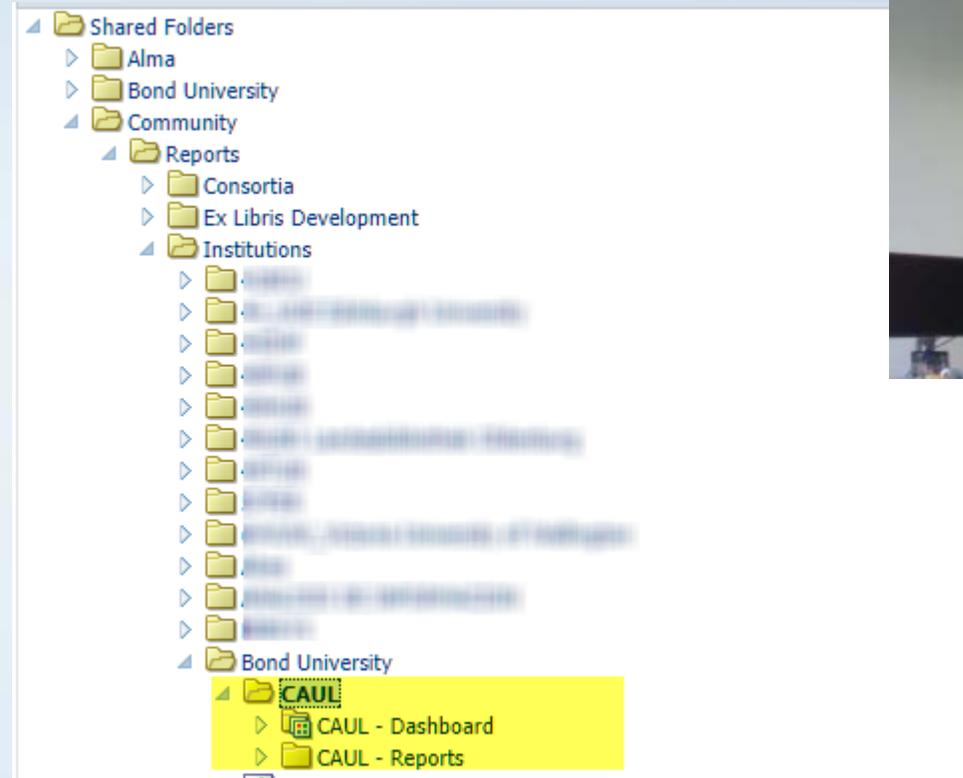
# Did we get what we wanted?

Goal	Achieved
Reduced time extracting statistics	😊
Minimised manual recording	😊
Increased consistency	😊
Previous years visible	😊
Visibility for staff	😊
Re-use of selected reports/analyses	😊



Thank You

You're welcome



# Shared Dashboard and Reports for Alma community