Council 2023/1

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Day 1 – Thursday 16 March 2023 | Day 2 – Friday 17 March 2023

CAUL Board in 2023

Jill Benn
Chair of CAUL

University Librarian
University of Western Australia

Carmel O'Sullivan
Deputy Chair
Chair of Finance, Risk & Audit Committee

Director, Library Services
University of Southern Queensland

Robert Gerrity
Service Director for Content Procurement,
Chair of Content Procurement Committee

University Librarian
Monash University

Gwenda Thomas
Board Director

University Librarian
University of Melbourne

Fiona Salisbury
Board Director

University Librarian
University of Western Sydney

Prashant Pandey
Board Director

Director of Library Services
Flinders University

Sue Roberts
Board Director

University Librarian and Director, Te Tumu
Herenga, University of Auckland

Jane Angel
Executive Director, CAUL

PROGRAM | Overview

DAY 1
Thursday 16 March

12:00pm – 4:00pm AEDT
9:00am – 1:00pm AWST
11:00am – 3:00pm AEST
11:30am – 3:30pm ACDT
2:00pm – 6:00pm NZDT

Session for Council Members

Council Members only (University Librarian or equivalent)

DAY 2
Friday 17 March

12:00pm – 4:00pm AEDT
9:00am – 1:00pm AWST
11:00am – 3:00pm AEST
11:30am – 3:30pm ACDT
2:00pm – 6:00pm NZDT

Session for All

Registrations via Eventbrite for non-Council Members

CAUL
COUNCIL OF AUSTRALIAN UNIVERSITY LIBRARIANS

Introduction
Program
Presenters
Abstracts

PROGRAM | Council Meeting Day 1 | Thursday 16 March

12:00pm – 12:45pm AEDT
9:00am – 9:45am AWST
11:00am – 11:45pm AEST
11:30am – 12:15pm ACDT
2:00pm – 2:45pm NZDT

COMMENCEMENT

Welcome and Acknowledgement of Country
Jill Benn, Chair of CAUL and University Librarian, University of Western Australia

Introduction to new Council Members
David Groenewegen, La Trobe University – introduced by Janette Burke
Kat Cuttriss, University of Canterbury – introduced by Linda Palmer
Trish Wilson, Victoria University of Wellington – introduced by Janet Fletcher

Year in Review - 2022
Jill Benn, Chair of CAUL
Jane Angel, Executive Director, CAUL

12:45pm – 2:00pm AEDT
9:45am – 11:00am AWST
11:45am – 1:00pm AEST
12:15am – 1:30pm ACDT
2:45pm – 4:00pm NZDT

CAUL Strategy 2023
Jill Benn, Chair of CAUL
Jane Angel, Executive Director, CAUL
Kate Davis, Director, Strategy & Analytics, CAUL

2:00pm – 2:30pm AEDT
11:00am – 11:30am AWST
1:00pm – 1:30pm AEST
1:30pm – 2:00pm ACDT
4:00pm – 4:30pm NZDT

Break 2:00 – 2:15pm AEDT
Break 2:15 – 2:30pm AEDT Optional informal networking in breakout rooms

2:30pm – 3:30pm AEDT
11:30am – 12:30pm AWST
1:30pm – 2:30pm AEST
2:00pm – 3:00pm ACDT
4:30pm – 5:30pm NZDT

Content Procurement Plan 2023-2025
Bob Gerrity, Service Director for Content Procurement, Chair of Content Procurement Committee
Angus Cook, Director, Content Procurement, CAUL

3:30pm – 3:55pm AEDT
12:30am – 12:55pm AWST
2:30pm – 2:55pm AEST
3:00pm – 3:25pm ACDT
5:30pm – 5:55pm NZDT

Copyright Update
Chaired by **Jill Benn**, Chair of CAUL
Roxanne Missingham, University Librarian, Australian National University

3:55pm – 4:00pm AEDT
12:55pm – 1:00pm AWST
2:55pm – 3:00pm AEST
3:25pm – 3:30pm ACDT
5:55pm – 6:00pm NZDT

Closing
Jill Benn, Chair of CAUL

PROGRAM | Council Meeting Day 2 | Friday 17 March

Session for All

12:00pm – 12:05pm AEDT
9:00am – 9:05am AWST
11:00am – 11:05pm AEST
11:30am – 11:35pm ACDT
2:00pm – 2:05pm NZDT

Welcome and Acknowledgement of Country
Carmel O'Sullivan, Deputy Chair of CAUL, Director Library Services, University of Southern Queensland

12:05pm – 1:15pm AEDT
9:05am – 10:15am AWST
11:05am – 12:15pm AEST
11:35am – 2:00pm ACDT
2:05pm – 3:15pm NZDT

Indigenising Libraries: Perspectives from Aotearoa New Zealand and Canada
Chaired by **Sue Roberts**, CAUL Board Director

Sue Roberts, CAUL Board Director, University Librarian and Director, Te Tumu Herenga, University of Auckland
Lisa O'Hara – Vice-Provost (Libraries) and University Librarian, University of Manitoba,
            Chair, CARL Equity, Diversity & Inclusion Working Group
Kim Tairi – University Librarian, Auckland University Of Technology
Manuhiri Huatahi – Kaiārahi, Te Tumu Herenga, Libraries and Learning Services, University of Auckland
Rangihurihia McDonald – Pou Ārahi at Te Whare Pukapuka (The Library), University of Waikato

1:15pm – 2:15pm AEDT
10:15am – 11:15am AWST
12:15pm – 1:15pm AEST
12:45pm – 1:45pm ACDT
3:15pm – 4:15pm NZDT

AI-Powered Education: Exploring the Role of ChatGPT and Its Impact on the Future of Work
Chaired by **Prashant Pandey**, CAUL Board Director

Prashant Pandey, CAUL Board Director, Director of Library Services, Flinders University
Kim Valois – Chief Information Security Officer (CISO), Information and Digital Services, Flinders University
Dr Guy Curtis – Senior Lecturer, School of Psychological Science, University of Western Australia

2:15pm – 2:45pm AEDT
11:15am – 11:45am AWST
1:15pm – 1:45pm AEST
1:45pm – 2:15pm ACDT
4:15pm – 4:45pm NZDT

Break 2:00 – 2:15pm AEDT
Break 2:15 – 2:30pm AEDT Optional informal networking in breakout rooms

2:45pm – 3:00pm AEDT
11:45am – 12:00pm AWST
1:45pm – 2:00pm AEST
2:15pm – 2:30pm ACDT
4:45pm – 5:00pm NZDT

Building Sustainable Leadership: Awards
Gwenda Thomas, CAUL Board Director

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PROGRAM | Council Meeting Day 2 | Friday 17 March

Session for All

3:00pm – 3:20pm AEDT
12:00pm – 12:20am AWST
2:00pm – 2:20pm AEST
2:30pm – 2:50pm ACDT
5:00pm – 5:20pm NZDT

Deputy Director Network Update
Chaired by **Gwenda Thomas**, CAUL Board Director
Matthew Davis, CAUL Deputy University Librarians Network Convenor, Associate Director, Academic Engagement and Client Services, University of Newcastle

3:20pm – 3:55pm AEDT
12:20pm – 12:55am AWST
2:20pm – 2:55pm AEST
2:50pm – 3:25pm ACDT
5:20pm – 5:55pm NZDT

OER Collective Update
Chaired by **Fiona Salisbury**, CAUL Board Director
Kate Davis, Director, Strategy & Analytics, CAUL

3:55pm – 4:00pm AEDT
12:55pm – 1:00pm AWST
2:55pm – 3:00pm AEST
3:25pm – 3:30pm ACDT
5:55pm – 6:00pm NZDT

CLOSING
Carmel O'Sullivan, Deputy Chair of CAUL

SUE ROBERTS

University Librarian and Director, Te Tumu Herenga, University of Auckland

Sue's career has spanned the UK, New Zealand and Australia, including roles as Dean of Learning Services at Edge Hill University, UK, University Librarian at Victoria University of Wellington, New Zealand, and CEO and State Librarian, State Library of Victoria. Sue is currently University Librarian and Director, Libraries and Learning Services | Te Tumu Herenga at the University of Auckland |Waipapa Taumata Rau, in Aotearoa New Zealand was recently appointed to the CAUL Board through to 30 September 2024.

Sue has undertaken a range of professional leadership roles at local, national and international levels and is currently also Chair of CONZUL. A proud Lancastrian, Sue officially became a Kiwi citizen last year, though will probably never sound like one.

LISA O'HARA

Vice-Provost (Libraries) and University Librarian at University of Manitoba, Chair, CARL EDI Working Group

Lisa O'Hara (she/her/hers) was appointed Vice-Provost (Libraries) and University Librarian at the University of Manitoba effective June 3, 2019, previously serving as Associate University Librarian, Research Support. An experienced manager and administrator, she has led the work at the University of Manitoba to establish a research support and digital strategies framework and co-chairs the University's Research Data Management Committee. Lisa has undertaken facilities planning for the 11 University of Manitoba libraries to create spaces that meet the evolving needs of the university and led an internal Libraries' reorganization to better support faculty and students' research and teaching/learning. Lisa is on the Board of the Association of Research Libraries, serves as Vice-Chair of the Canadian Research Knowledge Network's Content Strategy Committee, chairs the CARL Equity, Diversity & Inclusion Working Group, and is a member of the Council of Prairie and Pacific Libraries' Indigenous Knowledge Standing Committee.

KIM TAIRI   @kimtairi

University Librarian, Auckland University of Technology

Kim Tairi is an Indigenous, intersectional feminist and librarian. Her career spans more than 25 years in both Australia and Aotearoa New Zealand. The Kaitoha Puka (University Librarian) at Te Wānanga Aronui o Tāmaki Makaurau (AUT) she is Aotearoa's first Māori University Librarian and a proud Nuku Woman.

MANUHIRI HUATAHI

Kaiārahi, Te Tumu Herenga, Libraries and Learning Services, University of Auckland

Manuhiri descends from the ancestral lines of Ngāti Kauwhata ki te Tonga, Ngāti Tūwharetoa, and Rangitāne and has been in the Library and Information industry since 1997 working in the business, government and tertiary sectors. She is a member of Te Rōpū Whakahau, the professional association for Māori in library and information work, and currently holds the Treasurer role in Ngā Kaiwhakahau, the Executive Committee. She started her PhD journey in 2022. Inspired by the progress of Te Tumu Herenga in embedding Te Tiriti o Waitangi in all the work we do, her topic focuses on the transformation of libraries to meet the needs of Māori. She will happily discuss all things Star Wars over coffee and aspires to be an owner of a Newfoundland puppy.

RANGIHURIHIA MCDONALD

Pou Ārahi at Te Whare Pukapuka (The Library), University of Waikato

Rangihurihia McDonald is of Ngāti Maniapoto descent and is the Pou Ārahi at Te Whare Pukapuka (The Library) at the University of Waikato. Her work is focused on engagement with Māori communities, Māori student and staff equity, and initiatives around biculturalism, Te Tiriti o Waitangi and the University's commitment to anti-racism. While new to working in a Library, Rangihurihia has spent long hours in libraries as a PhD candidate at the University of Waikato. She has held various roles across the University prior to this in the Deputy Vice Chancellor Māori Office and Student Services.

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PRASHANT PANDEY in

Director of Library Services, Flinders University

Prashant Pandey is the Director of Library Services at Flinders University and a member of the CAUL Board. With over 18 years of experience in Library and Information Science, he has a successful track record of leading strategic change and cultural transformation towards continuous improvement of client experiences. Prashant is particularly interested in ethically applying emerging technologies, such as artificial intelligence, to improve the quality of life and ensure libraries remain relevant in the digital environment. He is a member of several industry committees, including the Board of the Networked Digital Library of Theses and Dissertations (NDLTD) and the IT-19 Subcommittee at Standards Australia. Prashant also serves as the editor of the Journal of Electronic Theses and Dissertations (J-ETD).

KIM VALOIS in

Chief Information Security Officer (CISO), Information and Digital Services, Flinders University

Kim Valois is the Chief Information Security Officer for Flinders University in Adelaide, South Australia where she leads cybersecurity and identity management for the University. Kim is a subject matter expert in a number of areas, including intrusion detection and analysis, improving cybersecurity in complex information infrastructures, and counterintelligence analysis. She has previously led cybersecurity teams, programs, and practices, working in the information computer technology, defence, and consulting industries. Prior to that she worked for over 15 years as a professional intelligence officer in the USA. She speaks several foreign languages, including Portuguese, Spanish, and Chinese Mandarin.

DR GUY CURTIS @GuyCurtis10 in

Senior Lecturer, School of Psychological Science, University of Western Australia

Dr Guy Curtis is a Senior Lecturer in the School of Psychological Sciences at the University of Western Australia. He has worked as an academic at three Australian universities during the past 25 years. Guy has published over 50 journal articles, including numerous contributions to the academic integrity literature. Most recently, he co-edited the first scholarly book on Contract Cheating in Higher Education.

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MATTHEW DAVIS in

CAUL Deputy University Librarians Network Convenor, Associate Director, Academic Engagement and Client Services, University of Newcastle

Matthew (he/him) is the Associate Director, Academic Engagement and Client Services at the University of Newcastle situated on the lands of the Awabakal people. He provides strategic direction for research and teaching support services, frontline services, and learning spaces. Prior to this role, Matthew has worked across a range of library sectors including public libraries, health libraries, and academic libraries; most recently at the University of Sydney where he led the development of the library's peer support program and the transformation of library spaces to support student's informal learning and study needs as the Associate Director Site Services (New Service Models). Matthew is committed to ensuring our libraries support equity and diversity and provide safe spaces for all patrons. He is a champion for the development of cultural capabilities within library teams and students, the indigenisation of library practices and embedding of cultural sensitivity in collections and spaces.

ABSTRACTS

Indigenising Libraries: Perspectives from Aotearoa New Zealand and Canada

Panel chaired by Sue Roberts, CAUL Board Director, University Librarian and Director, Te Tumu Herenga, University of Auckland

The draft CAUL Strategy has identified indigenising our libraries as a significant priority. This session will enable CAUL members to hear perspectives, initiatives and learnings from Canada and Aotearoa New Zealand. Whilst each country, each organisation and indeed each library are traversing their own unique path and are at different stages of the indigenisation journey, the speakers will share common themes and offer insights and lessons learned to date.

AI-Powered Education: Exploring the Role of ChatGPT and Its Impact on the Future of Work

Chaired by Prashant Pandey, CAUL Board Director, Director of Library Services, Flinders University

Artificial intelligence (AI) has the potential to revolutionise many areas of our lives, including the way we communicate. One of the most exciting and controversial areas of AI research today is the development of language models, such as GPT (Generative Pre-trained Transformer) models, which can generate human-like text based on large datasets. While these models have many potential benefits, they also raise significant ethical and technical challenges, including the potential for bias, misinformation, and abuse.

This session will bring together three experts in the field of AI and natural language processing to discuss the potential and risks of AI language models, with a focus on the GPT model developed by OpenAI. The panel discussion will explore the ethical implications of AI language models, the potential for bias and harm, and the need for responsible development and use of these technologies within higher education. Attendees will have the opportunity to engage with the panellists during the Q&A session. This session is a must-attend for anyone interested in the future of AI and its impact on future of work.

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