

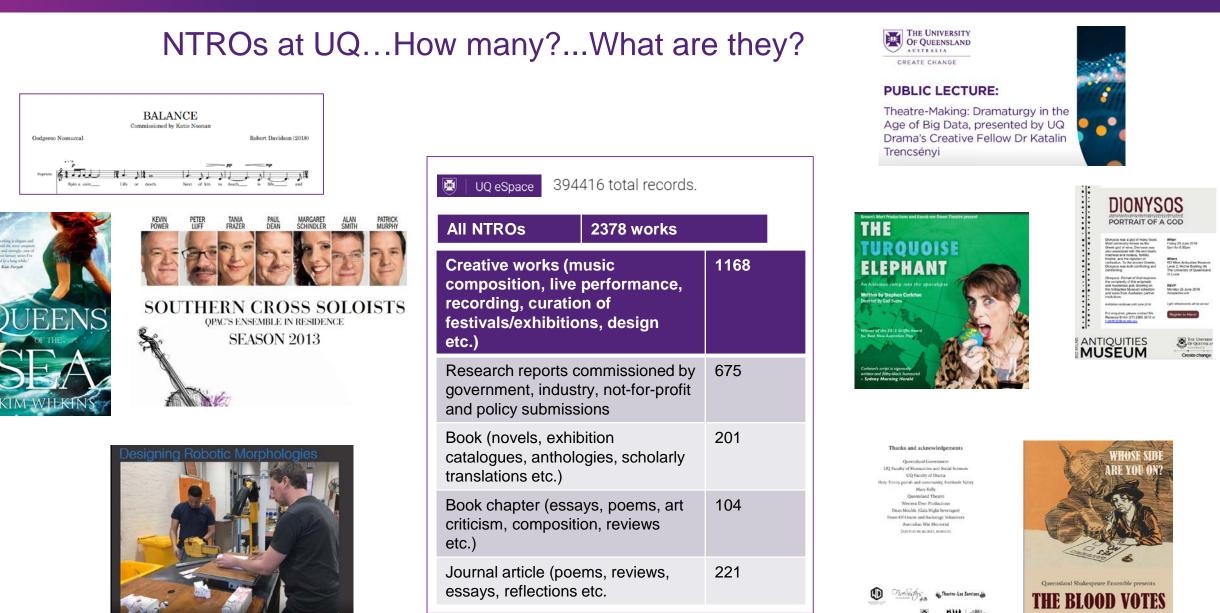
THE UNIVERSITY
DF QUEENSLAND
CREATE CHANGE



Comprehensive capture of creative works The University of Queensland Non-Traditional Research Outputs (NTRO) project

Project sponsored by the Research Management Business Transformation (RMBT) program







NTROs = .6% of total UQ research outputs in UQ eSpace

- Diverse
- Creative
- Connected with people, society & culture
 - AND required for ERA.....

"All the good stuff"



What led to the NTRO project.....ERA scramble....



Every ERA 2012 – 2018: need to report NTROs → what have we got? → what's missing? →how do we describe what we've got? →where's the evidence?



...and opportunity via UQ restructure

 NTRO works under-represented, one size fits all 'Creative Work' form in eSpace, reporting compromised

Audio Document	
Book	
Book Chapter	
Conference Paper	
Conference Proceedings	
Creative Work	

- Research Management Business Transformation (RMBT) program enabled formation of an NTRO Working Party in 2017/2018 with broad academic community representation
- Working Party led to shared vision, development of requirements for UQ eSpace to better describe and collect NTRO works
- UQ Strategic funding for implementation in UQ eSpace: Project Officer & developer team dedicated to the project



What happened then? Conversation & Collaboration

Sept 2018 – Feb 2019

Develop technical specs, build, test, demo, feedback, tweak, test, resolve bugs = robust system delivered



→ NTRO Working Party
 → Humanities & Social
 Sciences Faculty
 → Researchers
 → UQ eSpace project
 team, including Library
 developers

Clarification: What's in and out of scope?

Discernment: Common understanding and fleshing out of requirements

Objectives: What outcome do we want? What do we really need?

Timeline: What can we deliver by beginning of February 2019?



Project achievements...benefits...for researchers....for UQ

Achievements	Benefits
Development of a suite of new work type forms in five major ERA categories: Original Creative Works, Live Performance of Creative Works, Recorded or Rendered Creative Works, Curated or Produced Exhibition or Events and Research Reports for an External Body	Capacity for researchers to describe their non-traditional research output in a rich and meaningful way for targeted and comprehensive coverage
Enrichment of the metadata schema to support decision making about the significance and 'quality' of an output	Capacity to collect collaboration data and individual research statements at the author level, in addition to quality indicator and funder/grant information at the work level
User-friendly design for seamless, hassle-free data deposit	 Forms match existing look and feel, nothing new to learn Less administrative burden
Development of an extensive researcher help guide https://guides.library.uq.edu.au/for-researchers/uqespace-publications- datasets/non-traditional-research-outputs	 Support for self-deposit Central reference point across all disciplines
Collaboration with researchers to collect exemplar records for help guide and source feedback for user experience improvements	User-centred design
Mapping of existing creative works to new category types	Data consistency and comprehensive coverage
Availability of new NTRO content and data in downstream systems, e.g. Data Warehouse, UQ Researchers and Individual Activity Profile dashboards	 Discoverability and reportability Support for next ERA and EI assessments Data for profile promotion and appraisals



Suite of 27 new forms

THE UNIVERSITY OF QUEENSLAND	UQ eSpace	Q Search eSpace	±
Home			
My dashboard m.marrington@library.uq.edu.au	Add a missing work to e	Space	
My research	Search for your work	Search results	3 Add your work
Claim possible work	Search for your work	Search results	ad your work
Add a missing work	Work type		0
My research data	Work type *		
Add a missing dataset	ALOR VALUE		×

Creative Work - Design/Architectural Creative Work - Textual (Book) Creative Work - Textual (Book chapter) Creative Work - Textual (Journal article) Creative Work - Textual Creative Work - Visual Art Creative Work - Visual Art Creative Work - Musical Composition Creative Work - Other Live Performance of Creative Work - Music Live Performance of Creative Work - Plays, Dramas, Theatre Live Performance of Creative Work - Interarts Live Performance of Creative Work - Other Recorded or Rendered Creative Work - Music, Dance, Theatre Recorded or Rendered Creative Work - Audio or Visual Recorded or Rendered Creative Work - Digital Recorded or Rendered Creative Work - Interarts Recorded or Rendered Creative Work - Web Exhibition Recorded or Rendered Creative Work - Web Exhibition Recorded or Rendered Creative Work - Other Curated or Produced Exhibition or Event - Festival Curated or Produced Exhibition or Event - Web Exhibition Curated or Produced Exhibition or Event - Other (Scholarly Disciplines) Research Report for an External Body - Public Sector Research Report for an External Body - Industry Research Report for an External Body - Not-for-profit Research Report for an External Body - Other Research Report - Internal or Other



?

+ new metadata fields

Work type determines metadata requirements

Alert for major requirements

.

Author identified as UQ/Non-UQ

Author-level Scale/Significance

 Author-level research statement

Vor	k type	?
/ork typ		
	ve Work	· ·
	erformance of Creative Work - Music	•
6	Non-traditional research output (NTRO) requirements -	
	In order to submit this NTRO work type or update an existing NTRO work, you must include:	
	 A creator research statement of up to 2000 characters (250 - 300 words) that includes the background, contribution and significance of the v be substantiated by the 'Major' or 'Minor' Scale/Significance option that you select on the form. This is not for public view. An abstract/description of the work, up to 800 characters (approx. 100 words). This is for public view. At least one evidence file, e.g. a .pdf, .mp4, .tiff or .wav copy, representation or review of the work. 	work. It must
	Note: A research statement can be updated at any time via the REQUEST CORRECTION button for the work.	

Authors

Please provide a list of authors and then select your name from the list. Step 1 of 2 - Please **add to a list of authors below**, in the format and order that they are published.

Org affiliation
• Enter each author's name as published (eg. Smith, John) *

ADD AUTHOR

Step 2 of 2 - Please select your name from the list below (if applicable).

 Author's name as published
 Reorder items

 Marrington, Mary-Anne First listed author
 The University of Queensland Organisation type: University
 ~

 Bloggs, Fred Second listed author
 National Art Gallery Organisation type: Library/Museum/Public Gallery
 ~

Author/Creator research statement

 Select the option that best describes the significance of the work.

 Scale/Significance of work*(not for public view)*

 This field is required

Creator research statement*. Include Background, Contribution and Significance(not for public view) Remember to include substantiation of your major or minor scale/significance claim above.

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Audience size (Live performance/Curated exhibition)

& Quality Indicators

Total pages/Extent *	Physical description	
This field is required Audience size * This field is required	Language - English	Disseminated via nationally recognised outlet or entity — Disseminated via internationally recognised outlet or entity
		Association with recognised national entities, distinct from co-creation
Grant details		Association with recognised international entities, distinct from co-creation
Add the Funder/Sponsor's name, grant ID and type -	then click the ADD GRANT button to add each to the list	Reviews, prizes, awards recognition of the output
Funder/Sponsor name	Grant ID	Commissioned by external body
	ADD GRANT	Repeat performances, reproductions, republications or re-exhibitions
		Selected for use by nationally recognised outlet or entity
Optional information		Selected for use by internationally recognised outlet or entity Other (add details to Author/Creator research statement)

Grant information & Type

Audience size *	 English 	*	Quality indica	
This field is required			This field is requir	Select Funder/Sponsor type
				Library/Museum/Public Gallery
Grant details				Commercial Gallery
Add the Funder/Sponsor's name gran	nt ID and type - then click the ADD GRANT button	to add each to the list		Government
Funder/Sponsor name	in bland type - alen ellek ale Abb elkakti batter			NGO
ARC		Grant ID		Foundation
				Foundation
	ADD GR	ANT		Corporate/Industry
You must click ADD GRANT to enter the value t	to the grants list			University
Optional information				Other



Lessons learned....what worked well

Protection against scope creep

• Clear understanding of expectations and technical limitations

Appointment of a dedicated Project Officer

- Work with developers and liaise with all stakeholders
- Valuable model for interpretation/integration of specifications, documentation of requirements, feedback and testing

Co-location of Project Officer and developer team

- Easy access, frequent interaction
- Point-of-need, timely resolution of misunderstandings and issues
- Big advantage, given delivery time constraints
- **Clear communication** with the NTRO Working Party members and Faculty stakeholders
- All stakeholders involved in final outcome

Meetings with researchers across a range of disciplines

• Demonstrate the new form, collect exemplar works and seek feedback on the user experience and help guide



Challenges

Top level University priority

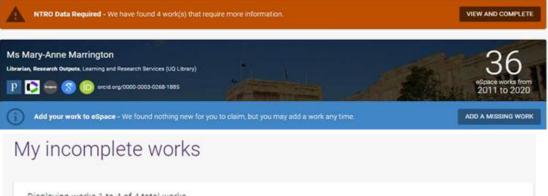
- Strategic funding
- Delivery to align with release of Individual Activity Profile system in March 2019

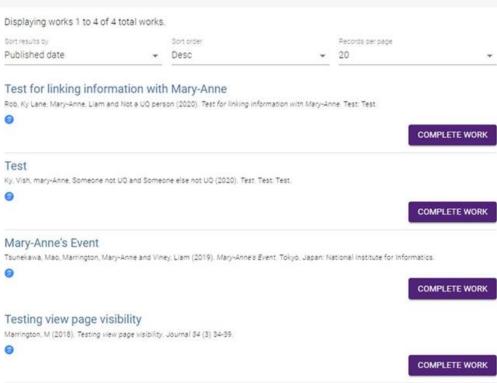
Tight delivery timeline

- 6 months to deliver
- Christmas/January period higher than usual staff leave absences
- High priority, pressure on resources, delay impact on other projects
- Technical constraints
 - UQ eSpace user interface completely redeveloped via an earlier project but back end not yet upgraded
 - Both back and user interface development required to deliver the NTRO forms and capture
 new metadata
 - Developers and user acceptance testers worked across two systems, that led to additional time pressure and testing constraints



Post-project developments....Dashboard alert to update existing works







Alert to add new metadata to existing works via regular researcher email

We espace Researcher Update Professor Brown, This email contains recent activity in your UQ eSpace profile. To ensure you have an accurate and complete publication record in UQ eSpace could please review and action the following as appropriate. Kind regards, UQ eSpace	VISIT UQ eSPACE8Possible publications小ORCiD Identifier20Publications claimed12NTRO works to complete6Trending publications	12 Non-traditional research output (NTRO) work(s) to complete In order to build comprehensive coverage of your NTRO activity, you are required to update your list of existing works. This may vary depending on what is missing e.g. research statement, abstract, quality indicators. For m information on NTRO requirements, click here. Please go to your <u>My incomplete works</u> page to provide mission each work. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris quis laoreet un <u>Pellentesque quis faucibus metus</u> . Cras in ultricies dui. Proin varius ipsum eu tempor posuere. Donec id mauris mollis, condimentum sapien a, portitor s Donec interdum magna quis nisl aliquam posuere. Sed massa elit, hendrerit ac consequat sed. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris quis laoreet un <u>Pellentesque quis faucibus metus</u> . Cras in ultricies dui. Proin varius ipsum eu tempor posuere. Donec id mauris mollis, condimentum sapien a, portitor s Donec interdum magna quis nisl aliquam posuere. Sed massa elit, hendrerit ac consequat sed. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris quis laoreet un <u>Pellentesque quis faucibus metus</u> . Cras in ultricies dui. Proin varius ipsum eu tempor posuere. Donec id mauris mollis, condimentum sapien a, portitor s Donec interdum magna quis nisl aliquam posuere. Sed massa elit, hendrerit ac consequat sed. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris quis laoreet un <u>Pellentesque quis faucibus metus</u> . Cras in ultricies dui. Proin varius ipsum eu tempor posuere. Donec id mauris mollis, condimentum sapien a, portitor s Donec interdum magna quis faucibus metus. Cras in ultricies dui. Proin varius ipsum eu tempor posuere. Donec id mauris mollis, condimentum sapien a, portitor s Donec interdum magna quis nisl aliquam posuere. Sed massa elit, hendrerit ac consequat sed.
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Opportunities realised

109 new works since Feb 2019 with comprehensive metadata description and research statements

Comprehensive NTRO data collection

- Individual and institutional profile promotion
- Internal and external reporting

Alignment with ERA and Engagement and Impact initiative reporting

• Individual research statements to feed into institutional reporting requirements

Raising of NTRO profiles

- Rich metadata description
- Upload to ORCID

Ongoing collaboration

• Better understanding of what constitutes an NTRO and how best to represent it

Highlighting diversity while ensuring improved collection consistency

• Further development of the Library help guide



Where to from here?

ORCID Upload

HERE

- NTRO works metadata mapping to ORCID almost complete
- Pilot roll-out for a few Schools
- Resolve issues and roll out over all UQ

NTRO capture workshops for researchers

- Expert advice eSpace team & Liaison Librarians
- Provides momentum for individual engagement
- One workshop held, two further scheduled Nov/Dec 2019
- Prepare for future ERA and E&I

Develop Library expertise and advice

- Dedicated staff members
- Work with individual researchers
- Help guide development



Thank you

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