Demonstrating and measuring value and impact: an impossible dream?

_The debate on demonstrating the value and impact of library services has continued for many years; is achieving this an impossibility?_

This forum will bring together local and overseas contributors to share the challenges, experiences and outcomes of developing and implementing frameworks for assessing the value and impact of libraries and ensuring the quality of library services.

**Date:** Wednesday 16 March, 2016  8.45am-4.30pm

**Venue:** Room 265/7, Macquarie Graduate School of Management (MGSM)
Macquarie University
99 Talavera Road, North Ryde NSW 2113

**Program:** See attached

**Cost:** The registration fee is $250 (incl. GST) per person, and will cover all catering and materials for the day.

**Registration:** This event is open to CAUL/CONZUL members and their staff.

Please complete one registration form per institution and return it to the CAUL Office by close of registrations on February 29. Please fill in each field in column C (the third column, which is currently empty.) Please do not overwrite the column headings in column B.

Invoices will be sent to the nominated address following the close of registrations. After this date, registrations will be transferable, but not refundable.

**Closing date for registration:** 29 February 2016