

THE UNIVERSITY
OF QUEENSLAND
AUSTRALIA

Preventing & Dealing with Licence Abuse UQ Policies and Practice

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Strategies

UQ Library actively attempts to abide by all licence and fair use conditions for all resources regardless of format by

- advising users of their rights and responsibilities
- educating library staff
- taking any misuse seriously



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University Policy

6.10.1 Internet Code of Practice

- **7 Compliance with law**
- 7.1 Users must not use the University network in breach of a law or to commit an offence. While the Internet may be largely a self-regulated environment, the general principles of law and community standards still apply to communication and publishing via the Internet. In addition to University penalties, there are legal sanctions for improper use of the Internet.



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Library Policy

Electronic resources – how do we advise users?

Via the Computer and Internet Access Conditions of Use page

- **Unacceptable use**
- Unacceptable use of the Library's computing and internet access facilities includes, but is not limited to:
 - Destruction of, or damage to equipment, software, or data belonging to the University of Queensland or other clients
 - The use of peer-to-peer file-sharing software including, but not limited to, Kazaa, BitTorrent, eDonkey
 - Display of offensive or inappropriate material. This can include, but is not limited to, pornography, hate sites, gratuitous violence and sites using frequent, highlighted offensive language
 - Playing games, gambling, or dating/match-making sites
 - The violation or attempted violation of any computer network's system security or unauthorised access to any other network or computer system
 - The violation of the privacy of individuals or entities that are creators, authors, users or subjects of the information resources.
 - Unauthorised reproduction of material protected by copyright, or use of audio-visual items in which copyright subsists, without permission
 - Unauthorised monitoring of electronic communications
 - Inappropriate use of email services, such as spamming
 - **→ The use of software or automated robots, such as website crawlers, harvesters or offline browsers, to systematically download content from websites**



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Advising Users

Via notification on relevant web pages including

- Database gateway
- Library catalogue
- Ejournal gateway
- Course Reserve items
 - Statutory licence
 - Commercial licences



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Database Titles: d - dzz

UQ Library

[UQ Library](#) [Services for](#) [Search](#) [Toolkit](#) [Research Help](#) [I.T. Help](#) [Locations](#)

→ Systematic downloading of content is not allowed, including by software such as website crawlers, harvesters or offline browsers.

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[DARE](#) (1994- ; updated monthly) -- [Access info](#)

Available to anyone

- Reviews of research evidence which locate, appraise and synthesise evidence from scientific studies in order to provide informative empirical answers to scientific research questions.

[Database of abstracts of reviews of effects \(DARE\)](#) (1994- ; updated monthly) -- [Access info](#)

Available to anyone

- Reviews of research evidence which locate, appraise and synthesise evidence from scientific studies in order to provide informative empirical answers to scientific research questions.

[Database of research on international education](#) (1990-) -- [Access info](#)

Available to anyone

- Drawn from the Australian Education Index, this database contains details of books, articles, conference papers and reports on various aspects of international education from publishers in Australia and overseas.

[Database on English language teaching for adults in Australasia](#) (1985- ; updated quarterly) -- [EndNote Filter](#) -- [Indexed titles](#) -- [Access info](#)

UQ Username & Password or UQ Library No. & Password may be required

Available to Library members: UQ staff and students; walk-in users

- Produced by the National Centre for English Language Teaching and Research (NCELTR), Macquarie University, this is a bibliographic database that indexes and abstracts articles from published and unpublished material on English second language learning and teaching in Australasia from 1982-86, then 1990 onwards.

[Database on introductions of aquatic species](#) (1980-) -- [Access info](#)

Available to anyone

- Containing over 3150 records, DIAS includes freshwater species of fish, marine species and molluscs and crustaceans. It includes the results of a 1990's questionnaire which gathered worldwide information on introductions and transfers of aquatic species. Includes statistics, distribution maps and links to related web sites.

[Dat Analysis](#) (1989- ; updated weekly) -- Internet Explorer is the preferred browser for this product -- [Access info](#)

UQ Username & Password or UQ Library No. & Password may be required

Available to Library members: UQ staff and students

- DatAnalysis provides comprehensive reports for all companies listed on the ASX. These reports are updated daily from relevant ASX announcements.

[Data Online for Population, Health and Nutrition](#) -- [Access info](#)



New Search

(Search History) ▾

TITLE ▾ sciencedirect journals Entire Collection ▾ System Sorted ▾ Search

 Limit results to available items

 ◀ [Previous record](#) [Next record](#) ▶

Author	Elsevier (Firm)
Title	ScienceDirect journals
Coverage	updated daily
Summary	Scientific, technological and medical full text and bibliographic information published by Elsevier Science and its various imprints, including Academic Press and the Harcourt Health Sciences group. The University of Queensland subscribes to the ScienceDirect Freedom Collection (1995-), and has also purchased several backfiles (to 1994).
User support	EndNote Filter -- Fulltext linking procedures
Access info	This collection is available via the ScienceDirect platform
Other title	Freedom collection

Online
[ScienceDirect journals](#)

Available to	Library members: UQ staff and students; walk-in users
Authentication	UQ Username & Password or UQ Library No. & Password may be required
Maximum users	Unlimited
User rights	Authorised users may access, search, browse and view the licensed journals. Users may print and download a limited number of articles, abstracts or records from the licensed journals. The substantial or systematic reproduction, retention or redistribution of the licensed journals is prohibited
Coursepacks	Links (only) to excerpts from the licensed journals may be incorporated in electronic coursepacks and reserves for use within courses offered by the University of Queensland for academic credit
Other libraries	Document delivery to academic, non-commercial, non-corporate research libraries in Australia is permitted

Rating ★★★★★

[Right click to copy record URL](#)

(Search History)

TITLE official histories Entire Collection System Sorted Search

Limit results to available items

[Previous record](#) [Next record](#)

Author Australian War Memorial
Title Official histories - First World War
Summary This site provides access to eleven of the twelve-volume series covering Australia's involvement in the First World War. The series was edited by C.E.W. Bean, who also wrote six of the volumes, and was published between 1920 and 1942. It includes access to the 3 titles in the Official history of the Australian Army Medical Services and some supplementary material.
Subject World War, 1914-1918 -- Australia.
 Australia -- History -- 20th century.
Other title Official history of Australia in the war of 1914-1918
 Official history of the Australian Army Medical Services, 1914-1918

Online

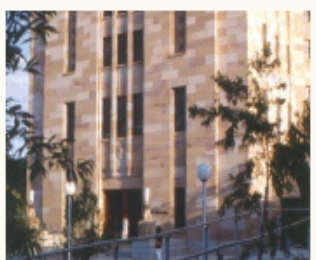
[Official histories - First World War](#)

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Maximum users Unlimited
User rights → The Australian War Memorial holds copyright for the text, maps and photographs contained in the Official Histories. Reproduction is permitted for private use only. Read the [Copyright statement](#)
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Other libraries Document delivery is not permitted

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 Rating ★★★★★ [Right click to copy record URL](#)



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- Journals | Newspapers
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- Quick reference
- Your record

Home » Journals

Search (default is title search of all journals)

- Title** exact title or beginning of a title
- Keyword** " " for a phrase e.g. "ATSIC news"
* to truncate e.g. cent* finds: centre & center
- Subject** library headings e.g. australia history

[Help](#)

Search for **electronic journals** only [Advanced search](#)

Browse electronic journal titles

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Quick links

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Cable 2-5 Mbps: ~1 sec

New Search


RECORD #
 Entire Collection

Limit results to available items

Author Thomson Gale
Title Expanded academic ASAP
Coverage 1980- ; updated daily
Summary Provides access to the full text of scholarly journals, news magazines, and newspapers across a wide subject area.
User support [EndNote Filter](#) -- [Indexed titles](#) -- [Fulltext linking procedures](#)
Access info This database is available via the [InfoTrac](#) platform
Subject Science -- Periodicals
 Humanities -- Periodicals
 Social sciences -- Periodicals

Online

Expanded academic ASAP

Available to Library members: UQ staff and students
Authentication UQ Username & Password or UQ Library No. & Password may be required
Maximum users Unlimited
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not yet rated
 Rating 

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Taking it seriously

- Assume the vendor/publisher has a prima facie case, except where we suspect that the misuse relates to our proxy IPs
- Allocate an Urgent status to ensure fast tracking through all steps
- Inform the vendor/publisher of every step taken



UQ Library procedure

- In all instances:
 - Forward the notification to our Library Technology Service (LTS) with an urgent status
 - Respond to the vendor/publisher
 - Notification that we are following up as a matter of urgency and request additional information if necessary
 - Update status at every step



UQ Library procedure c'td

If misuse substantiated and continuing

- Executive Manager LTS urgently contacts relevant senior person in School/Centre
- User identified and if on campus stopped, questioned and reprimanded
- Follow-up action varies according to vendor/publisher requirements but could include
 - Removal of hard drive
 - Data destroyed
 - Removal of internet access (ITS)
 - Action taken under the University Misconduct Statute (ITS)



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UQ Library procedure c'td

If misuse substantiated but ceased

- User contacted by phone or email by the Executive Manager LTS
- If contact fails the user blocked from access to all resources including loans
- When contact is made user questioned and reprimanded
- Follow-up action varies according to vendor/publisher requirements but could include
 - Data destroyed
 - If passwords or authentication shared, these are changed
 - Removal of internet access (ITS)
 - Action taken under the University Misconduct Statute (ITS)



UQ Library procedure c'td

If misuse unable to be substantiated

- Respond to initial report
- Request further information
- Discuss
 - What happened
 - Authentication method (especially username & passwords)
- Agreement and/or compromise reached
- Access restored



UQ Library procedure c'td

Final follow-up includes

- Email to vendor/publisher reporting action taken
- Official letter from University Librarian
 - Copy filed with licence
- Incident logged on the Resource record

