HOUR: All Hours are represented on a 24-hour scale and are reported as Central Standard Time (CST).

QUERIES: Each search performed is counted once in the QUERIES column. For example, if a user submits a search term such as "solar system" or "Plato," a list of results will be returned. This page counts as one Query in the Statistics Report. There are several types of Queries, including encyclopedia results, magazine results, dictionary results, etc.

DOCUMENTS: Each article accessed is counted in the DOCUMENTS column. For example, after completing a Query, a user may select an article from the returned list. This counts as one Document in the Statistics Report. As the user continues to page through the article or navigate to other articles, each selection is counted as one Document in the Statistics Report. There are several types of Documents, including encyclopedia articles, year in review articles, magazine articles, source documents, etc.

OTHER: Each page that is not a document or a query is counted in the OTHER column. For example, the Home Page, the Help pages, A-Z Browse pages, Subject Browse pages, etc. are counted in the OTHER column.

HITS: Ancillary files that do not constitute pages are counted in the HITS column. For example, image files (e.g., JPEG and GIF files), Macromedia Flash elements, and other Web page components are counted as one Hit in the Statistics Report.

TOTAL: Totals are given for the sums of statistics across a given row or column.

SESSIONS: EB statistics show that the average number of page views during a given session is 4. We determine the total number of sessions by dividing the total page views by 4.

TOTAL (COLUMN): When viewing a report the sum of all the usage for a given time period for an institution is represented in a column on the right entitled TOTAL. Please note that this column does not include the session counts in the total.

GRAND TOTAL: When viewing a report for "All Accounts," the sum of all the URLs accessed in a given column for all institutions displayed is represented in a row entitled GRAND TOTAL.