Access the usage report from ACS’s New Platform:

Click on the link below
http://pubs.acs.org/action/institutionUsageReport

Log In using your Library Administrator’s ID & Password

After logging in, click on the Go to the Librarian Administrator Site
The Dashboard will open up and click on Usage Reports

**Usage Reports**
Obtain reports on how your institutions have been accessing ACS journals and products.

Under Usage Reports, click on Get the Coremetrics reports

**Reports (November 15, 2008–Present)**
Note: Reports for journal usage periods prior to November 15, 2008 can be accessed via the Coremetrics system. Additionally, all CAEN usage must be accessed via the Coremetrics system. Due to the mid-month launch of our new site, November 2008 usage reports must be delivered between two reporting systems. Get the Coremetrics reports.

You will need to know your old User ID (Account #) and old Password. (If you do not remember your old User ID (Account #) and old Password, scroll to the bottom of the document).

A new web page will open up displaying the usage reports until 11/15/08
This link will take you directly to the Usage Reports; but you will need to know your old User ID (Account #) and old Password.

https://surfaid.coremetrics.com/2.2.15/servlet/surfaid/acs08/?req=-4744960265057326544

If you do not remember your old User ID (Account #) and password; you will get this screen. Please click here…

Invalid User ID or Password

The user ID or password you entered is not valid.

If you have forgotten your password and need to have your password reset, do one of the following:

- If you are attempting to access a publisher’s usage reports, click here for the appropriate contact information
- Otherwise, contact your SurfAid Administrator for assistance.

For additional assistance, contact SurfAid support at sasupt@coremetrics.com. To contact SurfAid support by phone, call 1-877-940-SURF (7873) or 1-682-223-5305.

Use this email to get a new password; User ID is your account number.

Publisher Contact Information

SurfAid provides COUNTER-compliant usage reporting for the following publishers. However, we do not control the user login information. If you are having trouble logging in, please contact the publisher directly using the appropriate email address below. Please note that userids and passwords are case sensitive.

<table>
<thead>
<tr>
<th>Publisher</th>
<th>Customer support email</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Chemical Society (ACS)</td>
<td><a href="mailto:journalhelp@acs.org">journalhelp@acs.org</a></td>
</tr>
</tbody>
</table>